

# Duplicate Lab Order Message Alerts

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Providers will receive a Duplicate Order message when they order certain labs that have already been ordered within a specific period of time under the same visit ID.

The duplicate message does not appear if the test is ordered under a different visit. For example, if a patient has a Hepatitis Panel test done today and comes in again after getting discharged within 2 months, a duplicate message will not show up if a Hepatitis Panel is ordered on that next visit.

The below list displays the test and the frequency timeframe for the Duplicate notification to occur.

TEST NAMES	PARAGON ORDER CRITERIA FOR DUPLICATION
HGBA1C	1 month
TSH	1 month
Thyroid Cascade	1 month
Lipid Profile	3 months
MRSA Screen	48 hours
HIV	1 year
Hepatitis Panel	6 month
ANA	14 days
HIPA (Heparin Ind Platelet Aggregation)	14 days
HIT (Heparin Induced Platelet ABS)	14 days

For example: If a caregiver ordered HGBA1C on 5/6/14 and if the same lab is ordered within 30 days under the same visit, a “Duplicate Interaction Found” message window is displayed.

Lab ordered on 5/6/2014

Labs ordered on 5/20/2014 (within 30 days)

Order Detail

Status: Unsubmitted  
 Description: HGBA1C  
 Area: Laboratory  
 Type: Lab  
 Frequency: Once  
 Ordering Physician: DESAI, PRAPTI D.  
 Order Source Type: [Red Box: 5/6/2014 08:37]  
 Start: [Red Box: 5/6/2014 08:37]  
 Stop: 5/6/2014 08:37  
 # Days: [ ]  
 Total qty: [ ]  
 Priority: Routine  
 Prep: [ ]  
 Body Site: [ ]  
 Specimen Source: Blood  
 Collected By: [ ]  
 Collected Date: [ ] 00:00  
 Call Results: [ ]  
 Instructions: [ ]  
 CPOE #: 1933728  
 Read Back: [ ]

[submit] [save] [cancel edit] [cancel order] [admin times]

(\* indicates a field required for submission)

Order Detail

Status: Unsubmitted  
 Description: HGBA1C  
 Area: Laboratory  
 Type: Lab  
 Frequency: Once  
 Ordering Physician: DESAI, PRAPTI D.  
 Order Source Type: [Red Box: 05/20/2014 08:40]  
 Start: [Red Box: 05/20/2014 08:40]  
 Stop: 05/20/2014 08:40  
 # Days: [ ]  
 Total qty: [ ]  
 Priority: Routine  
 Prep: [ ]  
 Body Site: [ ]  
 Specimen Source: Blood  
 Collected By: [ ]  
 Collected Date: [ ] 00:00  
 Call Results: [ ]  
 Instructions: [ ]  
 CPOE #: 1933729  
 Read Back: [ ]

[submit] [save] [cancel edit] [cancel order] [admin times]

(\* indicates a field required for submission)

Because HGBA1C was already ordered within a 30 day period, the message below appeared. The caregiver has the option of Overriding or Correcting the order. The Caregiver can also Cancel the order by clicking “Correct Order”

Duplicate Interactions Found

Order #	Code Description	Start Date	Stop Date	Entry Date	Status	Reason	Severity	Type	CPOE #
56	HGBA1C	05/06/2014 08:37	05/06/2014 08:37		Today	Duplicate within 30 days		Order	

[Override] [Correct Order]

Upon clicking “Correct Order”, the original order will show up. The caregiver then can edit the date for the order and submit it, or “Cancel Order”.

**Allergies**  **Code Status**  **NO DIET**

PHYSTEST, ANDREW (62000168364) Facility: TEST CENTEGRA HOSPITAL - M

Home Meds Adv Dir Demog Pat Alerts Pain Financial Vitals Visit Fam Hist Prob. E

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**Order Detail**

Status: Unsubmitted  
Description: HGBA1C  
Area: Laboratory  
Type: Lab  
Frequency: \* Once  
Ordering Physician: \* DESAI, PRAPTI D.  
Order Source Type:  
Start: 06/11/2014 08:43  
Stop: 06/11/2014 08:43  
# Days:  
Total qty:  
Priority: \* Routine  
Prep:  
Body Site:  
Specimen Source: \* Blood  
Collected By:  
Collected Date: 00:00  
Call Results:  
Instructions:  
CPOE #: 1933729  
Read Back:  
submit save cancel edit cancel order admin times

(\* indicates a field required for submission)

The caregiver can change the “Start” date and click “Submit” to submit the edited order. Or they can “Cancel Order”.

The below screen will appear when “Override” is selected by the caregiver. The caregiver should type in the reason for Override and click “Save”.

Duplicate Interactions Found

Order #	Code Description	Start Date	Stop Date	Entry Date	Status	Reason	Severity	Type	CPOE #
1	HGBA1C	05/06/2014 16:05	05/06/2014 16:05		Today	Duplicate within 30 days		Order	

Override Reason  
TEST - Override Reason  
Save cancel

Override Correct Order

For the lab to be carried out, the caregiver would enter the reason to override and click the “Save” button.

The order will be submitted upon clicking “Save”.